Vishnu Dass

Technical Content Writer

Indian Citizen | creativevishnu1999@gmail.com | +91-7889899106

LinkedIn | Portfolio

Profile

Strong communicator with 3+ years of experience writing clear and concise technical content. I transform complex topics into engaging, easy-to-understand pieces that educate users and establish brands as thought leaders. My expertise includes developing user manuals, product documentation, and troubleshooting guides.

Employment History

Grazitti Interactive

Panchkula, India

Content Writer | Feb, 2023 – Mar, 2024

- Write technical documents for customer-facing and internal teams.
- Create API documentation for company products on Salesforce AppExchange.
- Create instructional manuals, how-to guides, and other supporting docs for easy usability of software functionalities.
- Create press and product releases and generate reference documents.
- Collaborate with SMEs, Product Managers, and marketing teams to understand and break down complex information into simpler forms.

FATBit Technologies

Mohali, India

Content Writer | Apr, 2022 – Feb, 2023

- Create product documentation for the company's ECommerce marketplace solutions.
- Work on all types of marketing collateral including blog posts, eBooks, HTML mailers, SM posts, and so on.
- Write end-user content for product demos, troubleshooting guides, and user on-boarding.
- Work on API documentation for extended functionalities of the products.

LinuxHint LLC

Sunnyvale CA, Remote

Content Writer | June, 2020 – Aug, 2021

- Wrote how-to guides on Linux, Python, and PC Hardware.
- Wrote tutorials on HTML and CSS programs.
- Conducted keyword and audience research to ensure content relevancy.
- Edited and optimized existing blog posts for accuracy and consistency.
- Create required graphics such as featured images, instructional images, and GIFs for assets.

Education

Chandigarh University | Bachelor of Engineering in Computer Science | 2017 - 2021

Certifications

- API Documentation by APISEC
- Content Marketing by HubSpot
- Cloud Computing by IBM

Skills

- DITA Framework
- HTML
- CSS
- XML
- API Documentation
- GitHub
- VS Code
- Editing & Proofreading